

All transactions by and between TriMark USA, LLC or its affiliates (each, for purposes hereof, "TriMark"), on the one hand, and its Vendors, on the other hand, are governed by these terms and conditions of purchase (the "terms of purchase"). Any purchase or transaction between customer and any affiliate of TriMark will be subject to these Terms of Purchase but shall be deemed a two-party agreement between such entities, and customer shall look solely to that affiliate for any claims, demands, and fulfillment of obligations hereunder. In the event that there is an executed agreement between the parties governing the goods, services or products contemplated hereby then the executed agreement shall govern. Any competing or conflicting terms from Vendor of any kind, such as those located in an invoice, purchase order, via html link or pop-up or other format are rejected and shall be of no force or effect.

1. **DEFINED TERMS.**

- (a) **"Goods"** shall mean all tangible or intangible goods, products, programs, systems, technology infrastructure (including computers and computer programs, software, hardware, databases, electronic systems (including database management systems), and network designs), internet and cloud-based services, plans, proposals, drawings, fabrications, and any other goods described in an Order.
- (b) **"Services"** means any services described in an Order.
- (c) An **"Order"** shall mean a purchase order or other authorized ordering document from TriMark requesting Goods or Services from Vendor.
- (d) **"Vendor"** is the entity providing the Goods and/or Services to TriMark.

2. **ACCEPTANCE.** Vendor may provide Goods and/or Services to TriMark only in accordance with a written Order received by Vendor from TriMark and no contract exists until an Order is issued. All Orders shall be subject to and conditioned upon Vendor's assent to these Terms of Purchase, the TriMark Supplier Code of Conduct located in Exhibit A and, if applicable, the TriMark Subcontract General Terms and Conditions (<https://www.trimarkusa.com/SiteMedia/SiteResources/Terms/Subcontractor-General-Terms-and-Conditions.pdf>) which shall be presumed from Vendor's acknowledgment of an Order, shipment of Goods or performance of Services, and/or acceptance of payment. Any projections, past purchasing history, or any representations about quantities to be purchased, whether written or oral, are not binding on TriMark and TriMark is not liable for any act, reliance, forbearance, or expenditure (including, expenditures for equipment, labor, materials, or packaging) by Vendor in reliance on them. Any Goods and/or Services provided to TriMark by Vendor without a valid Order may, in TriMark's sole discretion, be rejected without any further liability or costs to TriMark. In the event of a conflict between the Supplier Code of Conduct and these Terms of Purchase, the Supplier Code of Conduct shall govern. In the event of a conflict between the Subcontract General Terms and Conditions and these Terms of Purchase, the Subcontract General Terms shall govern. Any terms or conditions or .html links on any quote, order form or other documents provided by Vendor that conflict with these Terms of Purchase shall be null and void.

3. **PRICES.** All prices are firm for the term of an Order, or if no term is specified, through completion and acceptance by TriMark of the Goods or Services, and no additional charges will be allowed unless specifically provided for on the face thereof. Any shipping, freight, storage, or transportation costs must be consistent with freight terms specified in the Order. No extra charges of any kind, including charges for boxing, packing, storage, or cartage, will be allowed unless specifically agreed to in writing by TriMark. Notwithstanding the prices set forth therein, Vendor agrees that if Vendor sells those Goods and/or Services ordered by TriMark in like quantities (in the case of Goods) or substantially similar form, function and/or scope (in the case of Services) to any third parties at a price less than that offered to TriMark, Vendor shall make the same price available to TriMark.

4. **TAXES.** Any applicable taxes that Vendor is collecting shall be set forth on the Order. Vendor is responsible for properly remitting the taxes to the applicable taxing authority. Vendor will not invoice or otherwise attempt to collect from TriMark any taxes with respect to which TriMark has provided Vendor with (a) a valid resale or exemption certificate, (b) evidence of direct payment to the taxing authority, or (c) other evidence that such taxes do not apply.

5. **INVOICES; PAYMENT.** A separate invoice shall be rendered for each shipment of Goods made or delivery of Services on any Order. All invoices, shipping memoranda and bills of lading shall identify the purchase order number referenced in the Order and shall be dated and mailed on the day of actual shipment of the Goods or delivery of the Services. Vendor shall not deliver invoices directly to any employee of TriMark; all invoices shall be mailed to TriMark at the originating location. Unless otherwise specified in another written agreement signed by the parties, TriMark will pay proper invoices for Goods shipped or provided and/or Services delivered to TriMark or its designee within sixty (60) days of receipt of a valid and approved invoice and subject to Section 19. In addition to and in no way limited by the rights and obligations described in Section 19, TriMark may withhold payment further and until Goods and/or Services have been accepted in accordance with Section 7 or until the parties can agree on any disputed amounts in an invoice. Vendor shall not reserve a security interest in any Goods shipped or Services provided to TriMark.

6. **DELIVERY; ANTICIPATION.** Time is of the essence for each Order. Vendor shall deliver Goods and Services within the time, in the quantities and manner, and at the prices specified in the Order or in any document attached thereto or referenced therein, in accordance with TriMark's specifications (as well as any sample approved by TriMark). If Vendor fails to comply with such requirements, TriMark may, in addition to any other rights or remedies, cancel an Order and be relieved of all liability for any undelivered portion and for any non-confirming Goods and/or Services. Failure by TriMark to insist upon strict performance shall not constitute a waiver of any of the provisions of an Order or waiver of any default. Delivery of Goods shall be Free on Board (FOB) Destination at the address specified on the Order. Delivery of Services shall be as specified in the applicable Order.

7. **INSPECTION AND REJECTION.** Goods and Services delivered by Vendor are subject to inspection, test, and acceptance by TriMark and the ultimate purchaser. TriMark shall have a reasonable number of days from the date of delivery to inspect the Goods and/or functionality of Services and notify Vendor of any non-conformity, defect, and/or failure to meet specifications. TriMark reserves the right to reject any Goods and Services, even after delivery and inspection, which do not fulfill the specifications of an Order or time of delivery and (a) return rejected Goods and Services to Vendor at Vendor's risk and expense for full credit at the Order price without prejudice to any right to other damages for such breach, (b) to require Vendor at Vendor's expense to replace rejected Goods and Services at the unit price of the Order, or (c) consider an Order breached as to the rejected quantity and cancelled as to any unfulfilled portion of such Order, and to hold Vendor liable for such breach and cancellation. Vendor is not relieved of the responsibility imposed by this clause, either as to proper packaging, quantity of materials, specifications or functional requirements, by reason of acceptance by TriMark or TriMark's customer.

8. **TRIMARK'S INSPECTION OF VENDOR'S PROPOSALS.** If an Order includes the design, construction, fabrication or implementation of Goods and/or Services by Vendor, the review or approval of Vendor's plans, proposals, drawings or other materials by TriMark shall not relieve Vendor of responsibility for errors in design, construction, fabrication, implementation or performance, nor constitute a waiver of Vendor's responsibility for complying with the specifications, warranties, and other conditions of such Order.
9. **WARRANTIES.** Vendor represents and warrants that all Goods and Services provided or delivered to TriMark, including without limitation, Goods and Services furnished as replacement or corrective Goods and Services, will be: (a) new (unless otherwise agreed in writing by TriMark) and free and clear of all liens and encumbrances; (b) free from defects in design, materials, and workmanship (including damage due to unsatisfactory packaging by Vendor) and safe when used as intended; (c) merchantable as defined in Section 2-314 of the Uniform Commercial Code and fit for the use and purpose intended by the user; (d) in full and strict compliance with the Order, and any of TriMark's specifications, descriptions, drawings, and data, if any and of the quality, size, dimensions, scope and functionality ordered; (e) do not and will not infringe, or constitute an infringement or misappropriation of, any copyright, trademark, trade secret, patent or other intellectual property right of a third party; (f) in compliance with all applicable laws, ordinances, statutes, rules, and regulations of any federal, state, or local governmental body or unit regulations applicable to performance of its obligations under the Agreement and (g) that any Services will be performed in a professional and workmanlike manner consistent with applicable industry standards. Vendor agrees that the warranties herein contained shall be in addition to any warranties either implied by law, made by the manufacturer or original seller of the Goods or Services, or expressly made by Vendor, and shall survive any inspection, delivery, acceptance, payment, expiration, or earlier termination of an Order, and any such warranties shall run to TriMark, its successors, assigns, employees, customers and users of the Goods. Vendor further warrants that (i) it complies with all federal, state, and local laws, ordinances, rules, regulations and codes governing itself and the Goods and Services referenced in an Order, including, but not limited to, the accuracy of Vendor's representations and certifications required for Goods and Services provided to TriMark in connection to a government procurement.
10. **REMEDIES.** In addition to any other rights and remedies TriMark or its customers may be entitled to, including but not limited to Section 19 herein, upon receiving written notice from TriMark or a TriMark customer that any Goods or Services Ordered are non-conforming or defective, all costs of handling and freight charges (if applicable) incurred for such return shall be paid by Vendor. If the non-conformity or defect is discovered after installation, Vendor shall pay the cost of removal and replacement with proper Goods and/or Services plus the cost of making good all work or other Services damaged or destroyed by or as a result of the non-conforming or defective Goods and/or Services or the removal or replacement of same. Cost of replacement, rework, inspection, repackaging, and transportation of such corrected Goods and Services shall be at Vendor's expense. Nothing herein shall limit TriMark's or its customers' rights in law or equity for damages resulting from delivery of defective Goods and Services or damage caused during the delivery of Goods or provision of Services.
11. **CHANGES.** TriMark shall have the right to make any changes it deems necessary to an Order at any time upon notice to the Vendor. If such changes cause an increase or decrease in the amount due under an Order or in the time required for its performance, an equitable adjustment shall be made and such Order shall be modified in writing accordingly. Any claim for adjustment shall be deemed waived unless asserted by Vendor in writing within two (2) days from receipt by Vendor of a change request. Price increases, extensions of time for delivery, and change in quantity or scope shall not be deemed accepted by TriMark unless issued in writing and signed by TriMark. Nothing contained in this clause shall relieve Vendor from proceeding immediately in the performance of an Order as changed.
12. **INDEMNIFICATION.** Vendor shall defend, indemnify, and hold harmless TriMark and its respective officers, directors, employees, subcontractors and agents (each individually, an "Indemnified Party") from and against any and all claims, suits, liabilities, damages, settlements, charges, taxes and any other losses or expenses (including reasonable attorneys' fees) (collectively "Liabilities") that an Indemnified Party shall or may at any time sustain or be put to by reason of or arising, directly or indirectly, from or in connection with (a) any claims arising from an Order, or the Goods or Services; (b) any defect, recall or failure in the Goods or Services provided by Vendor, (c) any allegation by a third party that any portion of the Goods or Services (including TriMark's use thereof) or the manufacture (including any manufacturing method), use, importation, sale or offer for sale of the Goods or Services infringes, misappropriates or otherwise violates such third party's proprietary, intellectual property rights or other rights, and (d) any tax liability resulting from Vendor's failure to pay, deduct or withhold any taxes.
13. **INSURANCE.** Vendor shall at its own expense procure and maintain insurance coverages as follows:
 - a) **Commercial General Liability** including products and completed operations, property damage, bodily injury and personal and advertising injury with limits of **USD \$1,000,000 per occurrence, USD \$2,000,000 in aggregate;**
 - b) **Workers' Compensation and Employer's Liability Insurance** in accordance with applicable law; and
 - c) any other coverages applicable to the Vendor or the Services or Goods, as required by law.

Additionally, if applicable, Vendor shall also procure and maintain the following conditional coverages:

- d) Vendors who will be **traveling to TriMark locations, utilizing their autos to provide Services or with company owned, hired or non-owned vehicles** must also have **Automobile Liability coverage** with limits of **USD \$1,000,000 per occurrence;**
- e) Vendors **providing Services relating to the handling, transmission or storage of sensitive data in the cloud, via SaaS or on an electronic device** shall maintain **Cyber Liability** insurance with limits of **USD \$10,000,000 in the aggregate;**
- f) Vendors providing any **professional services including but not limited to accounting, financial services, software development, marketing, staffing or other HR services and consulting services** of any kind shall maintain **Professional Liability Insurance** with limits of not less than **USD \$2,000,000 per occurrence and aggregate;**
- g) Vendors **providing staffing services, whether temporary or direct hire,** shall maintain **Employment Practices Liability Insurance** with limits of **US \$1,000,000 per occurrence and aggregate;**
- h) Vendors providing **motor carrier or transportation broker Services** shall maintain motor truck cargo insurance with limits of no less than **USD \$250,000 and contingent cargo insurance with limits no less than USD \$250,000**
- i) Vendors **providing warehousing Services** shall maintain warehouse legal liability insurance with limits of no less than **USD \$250,000.**

TERMS OF PURCHASE

Vendor shall furnish insurance certificates as directed by TriMark, satisfactory in form and substance to TriMark, showing the above coverages, and providing for at least 10 days' prior written notice to TriMark by the insurance company of cancellation or material modification.

14. **CANCELLATION.** TriMark reserves the right to cancel an Order in whole or in part at any time, in which case TriMark's sole liability shall be for the payment for Goods and Services accepted or for reasonable payment for Goods in the process of manufacture prior to cancellation or Services performed prior to cancellation. Any Goods or Services paid for shall become TriMark's property. The foregoing notwithstanding, if any good or service is a standard good or service not made exclusively to fill an Order, such Order or the applicable portion thereof is subject to cancellation by notice from TriMark prior to shipment or delivery, in which event TriMark shall have no liability to Vendor whatsoever.
15. **PROPRIETARY AND CONFIDENTIAL INFORMATION.** All information obtained by, communicated to or provided to Vendor from TriMark in connection with an Order or the Goods or Services, including but not limited to any specifications, drawings, blueprints, and software programs, shall be treated as confidential information, shall be used by Vendor only to the extent necessary for performance of an Order, and shall remain the property of TriMark. Vendor shall not use any confidential or proprietary information for any purpose other than the fulfillment of its obligations under any Order. In the event Vendor is providing any Goods that use any of TriMark's intellectual property, including but not limited to TriMark's trademarks, copyrights, designs, logos or other trade dress, Vendor will comply with the TriMark Brand Use Guidelines available at www.trimarkusa.com/Vendor/brand. The Parties agree that any intellectual property provided by TriMark to Vendor will remain the exclusive property of TriMark, and the intellectual property will be used only as specified by TriMark. Any Goods containing any of TriMark's intellectual property will be sold only to TriMark, or parties specified by TriMark in writing.
16. **MODIFICATION; WAIVER.** Each Order, including exhibits, attachments, technical specifications, statements of work, drawings, notes, instructions, or information referenced in or related to such Order, is intended by the parties as a complete and exclusive statement of the terms of such Order. No course of prior dealings between the parties nor any trade usage shall be relevant to supplement or explain any term used therein. No alteration or modification of the provisions thereof nor any waiver or renunciation of any right or any claim accruing to TriMark shall be binding unless it is in writing and signed by an authorized representative of TriMark. No failure or delay in exercising any right or remedy hereunder shall constitute a waiver thereof. No waiver of any performance required under an Order shall be deemed a waiver of future compliance with the terms thereof.
17. **DOCUMENTATION; PACKING AND SHIPPING.** Each package, bill of lading, shipping memorandum, and invoice must be marked conspicuously with TriMark's purchase order number. One itemized delivery ticket bearing TriMark's purchase order number must be left with the Goods. All Goods shall be suitably packed and shipped in accordance with shipping instructions specified herein and otherwise in accordance with the requirements of common carriers. TriMark shall have the right to route all shipments. Additional expenses, charges or claims incurred as a result of a deviation from the specified route, non-compliance with other shipping instructions or improper description of the shipment in shipping documents shall be Vendor's responsibility. The risk that Goods may be lost, damaged, or delayed in transit shall be borne by Vendor until actual receipt of them by TriMark in conformity with the terms of the Order.
18. **NON-ASSIGNABILITY.** Vendor shall not assign nor subcontract any Services to be performed without the prior written consent of TriMark; provided, however, this provision shall not restrict Vendor in the procurement of Goods, component parts or materials.
19. **REFUNDS; OFFSETS/RECOUPMENTS.** TriMark may offset or recoup against amounts TriMark owes or will owe to Vendor any costs associated with any non-conformity, defect, and/or failure to fulfill or to meet the specifications of an Order or time of delivery, monies owed for regulatory fines or penalties (including attorneys fees and other litigation costs), the cost of processing third-party subpoenas, and any other amounts Vendor owes or will owe to TriMark. TriMark may, at any time, hold back a reasonable reserve in an amount determined in TriMark's sole discretion for future claims, offsets, and recoupments against amounts owed to Vendor, including anticipated arbitration or litigation expenses. Upon request from TriMark, Vendor shall immediately pay any outstanding balance it owes to TriMark or allow an immediate deduction from payment against any amounts owed by TriMark to Vendor. Further, upon request from TriMark, Vendor shall obtain a bond, letter of credit, or other financial security sufficient, in TriMark's sole discretion, to satisfy Vendor's obligations and potential obligations to TriMark.
20. **DEFAULT; TERMINATION.** If Vendor fails to perform or breaches any provisions of an Order or any other agreement with TriMark, TriMark may terminate such Order in whole or in part, unless Vendor cures the breach within three (3) business days or a period of time reasonably acceptable to TriMark following receipt by Vendor of TriMark's notice of breach. The term "breach" shall include, without limitation, any: (a) proceeding, whether voluntary or involuntary, in bankruptcy or insolvency by or against Vendor; (b) appointment, with or without TriMark's consent, of a receiver or an assignee for the benefit of creditors; (c) failure to provide TriMark with reasonable assurances of performance on TriMark's request; or (d) other failure to comply with the terms of an Order. Vendor shall reimburse TriMark upon demand for all costs incurred by TriMark relating to any such breach. TriMark shall be entitled at all times to set off any amount owing at any time from TriMark to Vendor.
21. **FORCE MAJEURE.** If the manufacture, transfer or receipt or use by either party of any materials covered hereby is prevented, restricted or interfered with by reason of any event beyond the reasonable control of the party so affected, such party, upon prompt notice to the other party, shall be excused from making or taking deliveries hereunder to the extent of such prevention, restriction or interference but, at TriMark's option, deliveries so omitted shall be made upon notice thereof to Vendor, upon cessation of such contingency.
22. **DISPUTES.** Any controversy or claim arising out of or relating to these terms, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association in accordance with its Commercial Arbitration Rules and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. Claims shall be heard by a single arbitrator. The arbitrator shall be selected in accordance with the AAA Commercial Arbitration Rules. TriMark, in its sole discretion, may elect to proceed under the AAA's Commercial Expedited Procedures. The place of arbitration shall be Boston, Massachusetts. These Terms of Purchase and any arbitration shall be governed by the laws of the State of Delaware. The arbitrator shall award attorney fees and costs to the prevailing party. Except as may be required by law, neither a party nor an arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of all parties. The parties agree to arbitrate solely on an individual basis, and this agreement does not permit class arbitration, or any claims brought as a plaintiff or



Foodservice Equipment, Supplies and Design

TERMS OF PURCHASE

class member in any class or representative arbitration proceeding. Without the consent of all parties, the arbitral tribunal may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding. At any time during the resolution of a dispute between the parties, either party has the right to apply to any court of competent jurisdiction for interim relief, including pre-arbitration attachments or injunctions, necessary to preserve the parties' rights or to maintain the parties' relative positions until such time as the arbitration award is rendered or the dispute is otherwise resolved.

23. GENERAL. Any supplement, modification, amendment, or waiver of the terms of an Order must be in writing and signed by an authorized representative of both TriMark and Vendor. If either customer or TriMark fails to enforce any right or remedy available to it, such failure will not be a waiver of any other right or remedy available to it. TriMark reserves the right to update these Terms of Purchase at its sole discretion. If any provision of these Terms of Purchase is found to be illegal or unenforceable, such finding will not affect the validity of the remaining provisions of these Terms of Purchase and a valid provision that most closely approximates the economic effect and intent of the illegal or unenforceable provision will be substituted for it.

Agreed to and accepted by:

Vendor Name: _____

Signature: _____

Name and Title: _____

Date: _____

**EXHIBIT A
SUPPLIER CODE OF CONDUCT**

TriMark's Supplier Code of Conduct is updated from time to time, and TriMark vendors are responsible for reviewing the most up-to-date version. The current version of TriMark's Supplier Code of Conduct is available for vendors on TriMark's website at <https://www.trimarkusa.com/SiteMedia/SiteResources/TriMark-Supplier-Code-of-Conduct.pdf>

TriMark is committed to offering high quality foodservice equipment and supplies to our customers. As part of TriMark's customer service commitment, we also strive to ensure each of our Suppliers (i) complies with all applicable laws, rules, standards, and regulations and (ii) maintains a high standard of business ethics and regard for human rights.

This Supplier Code of Conduct sets forth the minimum standards for our Suppliers and is designed to ensure TriMark has visibility into our supply chain and other third-party relationships to ensure these objectives are met. Any defined terms used herein have the meaning set forth in the relevant section or Section 15. In addition to this Supplier Code of Conduct, TriMark expects its Suppliers to align their behaviors with the values and principles outlined in TriMark's Code of Business Ethics and Conduct (<https://www.trimarkusa.com/SiteMedia/SiteResources/Terms/TriMark-Code-of-Business-Ethics-and-Conduct.pdf>).

In connection with the foregoing and as a condition prerequisite of providing Products or Services to TriMark, each of TriMark's Suppliers agrees to the following:

1. Laws, Rules and Regulations. Suppliers must observe and comply with all applicable laws, ordinances, statutes, rules, and regulations of any federal, state, or local governmental body or unit applicable to the Supplier's operations, Services, Products, and activities. This requirement includes but is not limited to laws related to employment, discrimination, the environment, safety, and health.

TriMark does not knowingly contract with any ineligible, specially designated, or blocked individuals and companies who are sanctioned, suspended, debarred, or otherwise excluded from participating in U.S. State or Federal contracting activities. Any Suppliers must notify TriMark if the Supplier or any of Supplier's employees or third parties who are providing Products or Services to TriMark become ineligible, specially designated, blocked, sanctioned, suspended, debarred, or otherwise excluded from participating in U.S. State or Federal Contracting activities.

Where applicable, Suppliers must also comply with relevant international laws such as those related to import of Products, international trade (including export controls, sanctions, and reporting obligations), data protection/data transfer rules, and antitrust competition laws. In countries where local laws, ordinances, statutes, rules, or regulations are in conflict with the laws of the United States, Suppliers should seek ways to abide by the principles that provide the highest protection to the workers and environment while complying with applicable laws and regulations. In the event TriMark requires any action, information, documentation, or resources in order to comply with any laws, ordinances, statutes, rules, or regulations applicable to TriMark, Supplier shall promptly assist TriMark with any such requests.

2. Anti-Bribery and Corruption. TriMark has zero tolerance for bribery and or corruption of any kind and in any form. Directly or indirectly offering, authorizing, promising, giving, accepting, soliciting, or receiving anything of value to improperly influence someone or gain an improper or unlawful advantage can be considered a bribe and is prohibited by law. This prohibition extends to Government Officials, and under some laws to which TriMark is bound applies to commercial relationships. Even the appearance of impropriety should always be avoided and under all circumstances. Suppliers must act with utmost integrity, honesty, and transparency, and comply with all applicable anti-bribery and anti-corruption laws including, but not limited to, the U.S. Foreign Corrupt Practices Act (FCPA) and the U.K. Bribery Act.

3. Conflicts of Interest. All Suppliers should inform TriMark of any actual, perceived, and/or potential conflicts of interest that come up from business or personal relationships with our customers, suppliers, business associates, employees, or competitors.

4. Employment Matters. Suppliers must treat their employees fairly and with dignity and must observe the following specific requirements:

- **Collective Bargaining and Freedom of Association:** Suppliers must respect the legal rights of personnel or employees to freely associate, organize, form, or join or not join trade unions of their choice without fear of reprisal, intimidation, or harassment. Employers where there is a forming or formed union should allow participation freely and bargain in good faith.
- **Compensation:** Employees and personnel shall be paid and provided benefits in compliance with all requirements applicable to the Supplier. Suppliers shall ensure that wage and benefit information is detailed clearly and regularly for workers. Wages paid for regular working hours, overtime hours and overtime differentials shall meet or exceed applicable legal minimums. Suppliers must keep complete, ongoing, and accurate records of employee compensation and time worked in accordance with applicable law. Illegal or punitive deductions from wages shall not be made.
- **Child Labor:** Suppliers shall not employ directly or indirectly, children below the minimum age of 15 (or 14 where applicable laws permit). Suppliers shall comply with all local child labor laws and applicable international standards. TriMark does support the use of legitimate workplace apprenticeship programs that comply with all applicable laws and regulations. Any forms of exploitation of children are forbidden, including working conditions resembling slavery or that are harmful to a child's health. Suppliers must establish robust age-verification mechanisms as part of the recruitment process, which may not be in any way degrading or disrespectful to the worker. This principle aims to protect children from any form of exploitation.
- **No Human Trafficking and Forced Labor:** TriMark respects human rights in accordance with the UN Guiding Principles on Business and Human Rights and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. Suppliers shall not engage in any form of forced or bonded labor or human trafficking, including indentured, and involuntary prison or slave labor. Only voluntary employment may be utilized, and workers must be allowed to terminate employment at any time upon reasonable notice. Suppliers will risk allegations of complicity if they benefit from the use of such forms of labor by their business partners. Suppliers shall act with special diligence when engaging and recruiting migrant workers both directly and indirectly. Suppliers shall ensure that workers are not subject to inhumane or degrading treatment, corporal punishment, mental or physical coercion and/or verbal abuse. TriMark prohibits the assessment of recruitment or other fees by Supplier and the surrendering of identification as a condition of employment. Any fees incurred by TriMark suppliers when using employment agencies in the hiring or recruiting of workers must be paid by TriMark suppliers and such fees cannot later be assessed against workers.
- **No Precarious Employment:** Suppliers shall ensure that (a) their employment relationships do not cause insecurity and social or economic vulnerability for their workers and (b) work is performed based on a recognized and documented employment relationship, established in compliance with applicable legislation or, in the absence of applicable legislation, custom, practice or international labor standards.

- **Diversity and Inclusion:** No discrimination based on gender, age, religion, race, caste, social background, disability or perceived disability, ethnic and national origin, nationality, membership in workers' organizations including unions, political affiliation, sexual orientation, gender identity, transgender status, genetic information, pregnancy, veteran status, marital status and expression, or any other personal characteristic protected by law will be tolerated in hiring, remuneration, access to training, promotion, termination, or any other term or condition in employment. No employee shall be subjected to any physical, sexual, psychological, written, or verbal harassment. TriMark also strongly encourages our Suppliers to expand their own diversity and inclusion efforts by expanding their sourcing efforts with small businesses, minority-owned, women-owned, veteran-owned, LGBTQ+-owned and other diverse organizations.
- **Protecting the Rights of Young Workers:** The rights of young workers (under 18) must be protected. Suppliers shall ensure that young people do not work throughout the night and that they are protected against conditions of work which are prejudicial to their health, safety, morals, and development.
- **Working Hours:** Suppliers shall follow all applicable laws on working hours, vacation time, holiday and leave periods, including maximum allowable working hours and days, and payment for overtime hours at a premium rate.
- **Workplace Health and Safety:** Suppliers shall adhere to all applicable laws and regulations on occupational health and safety. A clear set of procedures must be established and followed regarding occupational health and safety, including the provision and use of personal protective equipment, clean toilets, access to potable water, Material Safety Data Sheets and, if appropriate, sanitary facilities for food storage. Employees shall receive adequate training to ensure that they can perform their duties in a safe manner. Workplace practices that violate basic human rights are forbidden.

5. Environment and Safety Issues. Suppliers shall take the necessary measures to avoid environmental degradation. Suppliers should assess significant environmental impacts of their operations and (i) establish effective policies and procedures that reflect their environmental responsibility and (ii) meet or exceed legal requirements.

- **Conflict Minerals:** Suppliers shall ensure that parts and Products provided to TriMark are "Democratic Republic of Congo (DRC) conflict-free." Suppliers must disclose to TriMark in advance if parts and Products contain metals derived from columbite-tantalite (tantalum), cassiterite (tin), gold, wolframite (tungsten), or their derivatives and originated from the DRC or adjoining countries. Suppliers must produce documentation tracing the origin of these minerals to confirm they are conflict-free. All materials incorporated into Products provided to TriMark must comply with laws regarding slavery and human trafficking, general use of labor, and working conditions, among other considerations.
- **Proposition 65:** Suppliers shall not include in the Products provided to TriMark any substance regulated by the California Safe Drinking Water and Toxic Enforcement Act of 1986 (California Health & Safety Code section 25249.5 et seq., or "Proposition 65") unless adequate warning, as required by Proposition 65, is provided, regardless of whether Supplier is an exempt entity under Proposition 65. If a Product is subject to a Proposition 65 60-Day Notice Violation, TriMark, in its sole discretion, has the right to return all affected units to Supplier, at Supplier costs. Supplier shall immediately notify TriMark if it is in receipt of any 60-Day Notice of Violation concerning any Products provided to TriMark. Supplier shall reimburse TriMark for any losses, fines, or penalties resulting from a Proposition 65 violation caused by Supplier.

6. Food and Medical Device Safety and Quality Issues. Suppliers shall be solely responsible for compliance with all laws applicable to the manufacture, marketing, distribution, or commercialization of supplied food (including food contact items), drugs, medical devices, or consumer health or medical other products. Supplier shall ensure compliance with all applicable laws and regulations of the relevant Government Authority in the countries in which the Supplier distributes or markets its Products, including but not limited to (i) the requirement for and the terms of all necessary permits, including, without limitation, approvals, clearances, exemptions, and licenses, (ii) current Good Manufacturing Practices (cGMP), (iii) establishment registration and product listing requirements, (iv) labeling, promotion, and advertising requirements, (v) payment of all application, product and establishment fees, and (vi) recordkeeping and reporting requirements other than those applicable to cGMP. Supplier represents and warrants that it holds all material registrations, clearances, approvals, licenses, authorizations, or permits required by or issued under applicable law, and has made all declarations, submissions, filings, and listings that are necessary to conduct its business and comply with applicable law. Supplier further represents and warrants that Supplier has not received any written notice or communication from any Governmental Authority of any actual or threatened investigation, inquiry, or administrative, judicial, or regulatory action, hearing, or enforcement proceeding against Supplier regarding any violation of applicable law. Supplier has no knowledge of any material obligation arising under an investigation, inquiry, or administrative, judicial, or regulatory action, hearing, recall, or enforcement proceeding by or on behalf of the U.S. Food and Drug Administration (FDA) or other Governmental Authority related to or affecting the Products Supplier provides to TriMark. To the knowledge of the Supplier, no officer, employee, or agent of the Supplier has been, or has been threatened to be: (a) debarred under FDA proceedings under 21 U.S.C. § 335a; (b) disqualified under FDA investigator disqualification proceedings; (c) subject to FDA's Application Integrity Policy; (d) subject to any enforcement proceeding arising from materially false statements to FDA pursuant to 18 U.S.C. § 1001 or (l) any enforcement action or legal proceeding related to or arising from the Products Supplier provides to TriMark.

7. Protection of Information and Data Privacy. Suppliers shall comply with all relevant laws and regulations governing sensitive, confidential, and proprietary information and safeguard all information received and provided by TriMark—whether it is TriMark's employees' or customers' information—by ensuring that such information is used only for authorized purposes, only shared with authorized persons, and is properly and securely maintained. Suppliers with access to such information or any other information that is determined to be confidential information or personally identifiable information shall consult with their TriMark business representative with any questions regarding appropriate uses of such TriMark information. Suppliers shall comply with applicable privacy and information security laws and associated regulatory requirements as well as with TriMark privacy and security policies when personal information is collected, stored, processed, disclosed, transferred, and/or shared.

8. Observing Ethical Business Behavior. Suppliers shall observe ethical business behavior and practices. Suppliers will take the necessary measures to avoid any act of corruption, extortion, or embezzlement, nor engage in any form of bribery including but not limited to the promising, offering, giving, or accepting of any improper monetary or other incentive. Suppliers are required to uphold fair business standards in their advertising, sales, and competition. Suppliers must comply with applicable antitrust and competition laws that prohibit agreements between competitors that affect prices, costs, terms, or conditions of sale. Suppliers are expected to keep accurate records regarding their activities, structure, and performance, and should disclose these in accordance with applicable regulations and industry benchmark practices. Suppliers shall neither participate in falsifying such information nor in any act of misrepresentation in the supply chain.

9. Subcontracting. If a Supplier engages a Subcontractor in connection with providing Products or Services (including any materials incorporated into the Products or Services) to TriMark, the Supplier shall cause the subcontractor to comply with this Supplier Code of Conduct.

10. Cooperation, Providing Information and Access. Suppliers are required to inform TriMark of (i) (changes of) the location of their operations or any information relevant thereto, and (ii) (changes of) the location of operations of their subcontractors involved in the production process or any information relevant thereto. Suppliers must also provide information and access necessary for TriMark to establish effective oversight of the business practices employed by its Suppliers and to monitor or validate compliance with this Supplier Code of Conduct.

11. Compliance Monitoring and Documentation. All Suppliers must maintain necessary documentation to demonstrate their compliance with this Supplier Code of Conduct and provide such evidence to TriMark upon request. TriMark and/or its designated agents maintain the right to take certain actions, such as inspection of production facilities or review of the applicable documentation, to ensure compliance with this Supplier Code of Conduct.

12. Right to Audit and Non-Compliance. TriMark reserves the right to audit our Suppliers' compliance with this Supplier Code of Conduct, including review of records or on-site visits to Supplier facilities. If a Supplier fails to comply with the requirements of this Supplier Code of Conduct, the Supplier must take corrective actions without delay. TriMark, in its sole discretion, shall determine whether such actions as well as the timing for their implementation are adequate and sufficient to correct the non-compliance. Failure to comply with this Supplier Code of Conduct will be deemed a material breach of any agreements or contracts that it may have with TriMark, and TriMark will have all rights and remedies under such agreements or contracts, including termination for cause. TriMark reserves the right to immediately terminate its relationship with any Supplier in the event of violations of this Supplier Code of Conduct by such Supplier or any of its Subcontractors, including with respect to the prohibitions on child labor, bonded labor, and life-threatening occupational health and safety violations. If TriMark terminates its relationship (including one or more of its contracts) with a Supplier due to failure to meet the requirements of this Supplier Code of Conduct, no damages shall be payable by TriMark in connection with such termination. Supplier agrees to indemnify, defend and hold harmless TriMark and its affiliates, officers, directors, members, shareholders, employees, agents, volunteers, and other representatives (collectively, the "TriMark Indemnitees") from and against any and all expenses, losses, penalties, fines, damages, judgments, settlements or liability (including attorneys' fees and costs of investigation) incurred by the TriMark Indemnitees and defend the TriMark Indemnitees against all third party claims, suits proceedings and actions that arise out of or relate to Supplier's violation or failure to abide by this Supplier Code of Conduct.

13. Reporting Mechanism. Suppliers are expected to establish adequate complaint reporting mechanisms for employees or personnel who believe they have been mistreated, and to ensure no retaliation against employees who raise complaints in good faith. TriMark has also established a confidential reporting channel to allow its employees, Suppliers, or members of the public to report concerns about potential violations of this Supplier Code of Conduct without fear of retaliation. TriMark's confidential reporting channel can be reached at (844) 719-1425 or online at [TriMarkUSA.ethicspoint.com](https://www.trimarkusa.com/ethicspoint).

14. Mandatory Law Exception. In the event that mandatory law in a specific market precludes the application of one or more of this Supplier Code of Conduct in a specific supply relationship, Supplier must notify TriMark to request an exemption. TriMark and the relevant Supplier will redefine the requirements such that it comes as close as possible to the original requirement without contravening the relevant mandatory law. All other requirements set forth herein shall remain in full force and effect.

15. Defined Terms

Good Manufacturing Practices (GMP) - a system of processes, procedures and documentation set forth by the World Health Organization to ensure that manufacturing goods such as food, cosmetics, and pharmaceutical products are consistently produced and controlled according to set quality standards.

Government Authority - means any federal, state, or local government body exercising executive, legislative, judicial, regulatory, or administrative functions. Government Authority shall include any agency, branch or other governmental body charged with the responsibility and/or vested with the authority to administer and/or enforce applicable laws and regulations, such as the U.S. Food and Drug Administration (FDA).

Government Official - means (1) an officer or employee of a government or any department, agency, or instrumentality thereof including state-owned or controlled companies (e.g., hospital, radio station, bank); (2) an officer or employee of a public international organization such as the United Nations, World Bank, etc.; (3) a person acting in an official capacity for or on behalf of any such government, department, agency, instrumentality, or public international organization; or (4) a political party, political party official, or candidate for political office.

Products - means any foodservice equipment, fixtures, furniture, supplies, food (including food contact items), drugs, medical devices, or consumer health or medical product and any other products provided by Supplier to TriMark.

Services - means any functional service ancillary to the supply of goods, such as transportation and foodservice design and build, and any other incidental services, such as installation, technical assistance, training, and maintenance services provided by Supplier to TriMark.

Supplier - means any individual or entity producing or providing Products for TriMark, producing, or providing components that TriMark uses in its Products, and/or performing Services for TriMark.

Subcontractor - means any individual entity utilized by Supplier on its behalf to provide Services or Products to TriMark.

TriMark - means collectively or as applicable TriMark USA, LLC and/or its affiliates: Adams-Burch, LLC; CBA Workforce Solutions, LLC; Chefs' Toys, LLC; Gill Group, Inc.; Hockenbergs Equipment and Supply, LLC; R.W. Smith, LLC; S.S. Kemp & Co., LLC; TriMark Canada Holdings Corp.; TriMark Canadian Supply ULC; TriMark ERF, LLC; TMK Global Holdings, LLC; TriMark Marlinn, LLC; TriMark Private Brands Ltd., LLC; TriMark Raygal, LLC; TriMark Supply Chain, LLC; TriMark United East, LLC; TMK Workforce Solutions, LLC.